



NEWS RELEASE

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NEW TECHNOLOGY PAYING DIVIDENDS AT YORWASTE

A NORTH Yorkshire waste management and recycling company has invested in innovative new technology aimed at improving customer service, reducing costs and protecting the environment.

Yorwaste, which operates across North Yorkshire, the City of York and Teesside, recently invested around £80,000 equipping 42 waste collection vehicles with state-of-the-art Personal Digital Assistants (PDAs) that are linked to specially-designed office software,

The technology allow jobs to be created and allocated automatically and dispatched to the vehicle drivers in real time, via their handheld PDA, without the need for them to come to an office to get the information.

The PDAs then allow the drivers to record the type of waste they are collecting from customers and ensure they get an electronic signature to confirm the waste has been collected.

The use of the technology does not end there, though, because once the waste is taken for disposal/recycling, a barcode scanner installed on the PDA allows them to scan it at the weighbridge (a facility located at the entrance of a waste disposal site to weigh the waste) and this records information about the weight and generates a weighbridge ticket number.

All this information is then relayed back to an office computer, which allows Yorwaste to raise an electronic invoice that is sent to the customer, along with summary of the entire process.

The PDA even has a built in digital camera that allows drivers to take and send photographs of anything that may prevent them from carrying out their job, e.g. the wrong type of waste being put in a skip.

Paul Sellars, Yorwaste Recycling Manager, said: "The technology we are using really is cutting edge and although we have made a significant investment, it is already making a big difference to our operations.

"It means that whether we are picking up waste in Teesside, Northallerton, York or

Scarborough, we know exactly what we are picking up, exactly what time it is collected and how much of it is going to be recycled or sent to landfill.

“It is making us more efficient, improving customer service and helping to create a paperless environment which, in our industry, is very important.”

ENDS.

Notes to Newsdesks/Reporters: A photograph of Yorwaste Skip Driver Lee Tiley using the PDA is attached on email.

For more information contact:

Neil Shaefer

Email: Shaefer@tiscali.co.uk

Tel: 07732 210262

About Yorwaste:

Yorwaste is an innovative waste management and recycling company owned by North Yorkshire County Council and City of York Council. Managing more than one million tonnes of waste each year, it provides a comprehensive range of services from engineered landfill and recycling to liquid waste treatment and supply landfill gas for power generation.

The company's Yorventure operation supports local communities and has provided more than £7m in grants for approved projects over the past ten years. Further information can be found at www.yorwaste.co.uk